



www.joeblo-speedshop.com

JOE BLO SPEED SHOP WARRANTY POLICY

All warranty claims, must be made within **90 Days** from the date of purchase.

Joe Blo Speed Shop will accept product returns and provide you with a refund, exchange or repair where:

- The product is faulty or is not of acceptable quality; or
- The product is not fit for its intended purpose; or
- The product does not match the sample or our description; and
- You can present your receipt or other adequate proof of purchase.

Warranty Claim Process

Before any warranty claim is made, we ask that you do the following;

- (1) Consider the product instructions to ensure that the product is being correctly used; and
- (2) Follow any troubleshooting procedures supplied with the product (some help may be offered for the product by Joe Blo Speed Shop or the manufacture's website).

If the problem continues, contact Joe Blo Speed Shop immediately to determine if the problem can be resolved before the item is returned to our store or email us on joe@joeblo-speedshop.com.

If no solution can be found, the product/s should then be returned for testing at the following address:

Attn: Joe Schembri
Joe Blo Speed Shop
Unit 70, 37- 47 Borec Road
Penrith NSW 2750
Australia

Please note: The goods must be accompanied by the following:

- (a) A Joe Blo Speed Shop Warranty Claim Form (which can be obtained via our website or by contacting us).
- (b) A copy of the purchase invoice or receipt.

Please note that all freight, and other costs associated with the return of the product, to our business address will be at **your cost**.

Should the product sent back for testing be found ***NOT*** to be defective from manufacturing or a component defect, all return freight charges will;

(a) Be your responsibility; and

(b) Will be charged to your account on return of the tested product/s to you; or (c) Will need to be paid, in advance of the product of the product being return to you, if you do not have an account with us.

Should the product/s sent back to us be *proven to be faulty*, not of acceptable quality or component defect, the product will then be repaired, replaced, exchanged or a refund granted to you.

Claims for compensation or reasonable freight expenses, incurred in returning your purchase, should be addressed to Joe Blo Speed Shop at the address below and need to be accompanied with **supporting evidence**.

We may elect to return the product to the manufacturer to determine the nature of the problem.

We reserve the right not to offer an exchange, refund or repair where the item faults;

(a) Is a result of misuse or neglect; and

(b) Failure to use part or product, in accordance with manufactures instructions, including failure to install correctly; and

(c) Water damage, or corrosion.

The use of our products for motorsports purposes, in most circumstances, is contrary to the manufacture's design specifications and not in accordance with the manufactures instructions.

Accordingly, the use of our products in motorsports, will, in most circumstances, ***void*** the products warranty.

Website General Disclaimer

We do not accept responsibility for any loss, damage, however caused which you may directly or indirectly suffer in connection with your use of our web site or any linked website, nor do we accept any responsibility for any such loss arising out of your use of or reliance on information contained on or accessed through this web site.

Whilst we have no reason to believe that any information contained on this web site is inaccurate, we do not warrant the accuracy, adequacy or completeness of such information nor do we undertake to keep this web site updated. We do not accept responsibility for loss suffered as a result of reliance by you upon the accuracy or currency of information contained on this website

Any further questions regarding this policy should be directed to the Joe Blo Speed Shop . You can contact Joe on 0416 271 970 or via an email joe@joblo-speedshop.com.